



**Please read this document thoroughly before staying with us.  
With your booking you accept the following guidelines.**

## **Our hygiene and behaviour rules to prevent the spread of COVID-19**

Take your responsibility to protect yourself, the other guests and your hosts.

### **What we expect from you:**

- ✓ You must wear your own protective mask brought with you when you arrive and whenever you leave your room and stay in “internal” public areas.
- ✓ Use the hand sanitizer provided at the entrance when re-entering the building at any time.
- ✓ Keep a minimum distance of 1,5 meters from other guests.
- ✓ Aerate your room frequently.
- ✓ When checking out leave the keys in the room.
- ✓ If you or anyone of your party are showing symptoms of the Coronavirus (fever, cough and difficult breathing) please notify us immediately by WhatsApp (0034 608 934 607), and remain isolated in your room until further instructions.
- ✓ Any guests that we deem as not adhering to the new guidelines will be asked to leave the premises immediately.

### **What you can expect from us:**

- ✓ We are focusing more on hand hygiene.
- ✓ We stay 1,5 metres away from other people whenever possible.
- ✓ We always wear protective masks during all contact with guests.
- ✓ We clean and disinfect surfaces frequently throughout the day with special attention to high-touch areas like door handles, faucets, light switches etc.
- ✓ We have removed books, maps and board games from the common area.
- ✓ Hand sanitizers are in place for guests in the whole house.
- ✓ In the shared bathroom, we replaced the towels with paper towels.
- ✓ We avoid greetings by shaking hands and reduce communication with guests to a minimum.  
We are just careful, not unfriendly 😊
- ✓ At the arrival we disinfect the luggage, shoes, bicycles etc.

#### **Tabaiba Guesthouse**

Calle Ravelo 2 - 38480 Buenavista del Norte - S/C de Tenerife - Phone: +34 608 934 607  
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- ✓ All daily in-room housekeeping services have been temporarily suspended – we provide you with new towels, toilet paper, etc. on request. For stays of a week or longer, we agree a day to clean your room.
- ✓ The shared kitchen remains closed until further notice. Instead of a breakfast buffet we offer you a take-away breakfast.
- ✓ Access to the dining area is limited. Only guests of the same room or families who occupy multiple rooms can stay there at the same time.
- ✓ We are available 24 h a day. We live in the same house and in case of any emergencies, you can contact us anytime by phone or messaging us via WhatsApp (0034 608 934 607).

We trust that these standards will help reduce the risk of infection among the locals and those who visit us. We thank you for your understanding and for your cooperation. If you have any questions, please feel free to contact us.

We are happy to welcome you and wish you safe and pleasant holidays!

Stay healthy and see you soon!

Your hosts Karin and Sergio

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